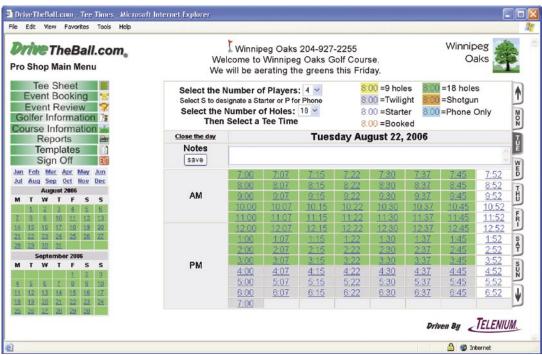
# Tee Time Reservation System

Developed by Telenium, the DriveTheBall (DTB) Tee Time Reservation system allows golfers to book tee times at golf courses online or by phone, 24 hours a day, seven days a week.

DTB Tee Time Reservation system can help streamline your golf course's operation and save you time and money by handling the day-to-day administrative tasks involved with booking tee times. The DTB Tee Time Reservation system is easy to use, requires no software installation and is available to golf facilities for a monthly fee.



DriveTheBall.com Tee Time Reservation System Pro Shop Main Menu Screen

## Features

DTB Tee Time Reservation system's easy-to-read interface allows golf courses to:

- Communicate promotions and events to golfers quickly and efficiently through email
- Access tee time bookings through the Internet, 24 hours a day, seven days a week
- Handle public bookings, semi-private, or private membership play
- Book and track tournaments
- Post and update facility locations, rates, policy changes, etc.
- Request credit card information in a secure environment
- Maintain client profiles, including address, email, phone number, etc.
- Review the day's tee sheet or select from the booking calendar to review golfers, confirmation numbers, and rental equipment booked
- Produce weekly and monthly client reports, including cancellations, no-shows, etc.
- Create schedule templates and apply them to the DTB Tee Time Reservation calendar
- Create ballot or lottery draws for private courses.

"Our DriveTheBall Tee Time Reservation system has provided our customers with two additional ways to book their tee times at Links at the Lake: by automated phone system or the Internet. Located in the heart of one of the greatest resort areas of Manitoba, golfers can now book from anywhere, 24 hours a day, any day of the week. They can be assured their guaranteed tee time is waiting for them when they arrive at the course."

- Al Scott, C.P.G.A. Professional, Links at the Lake





## Benefits

#### It's easy to use

Golfers can quickly book tee times, lessons, power carts, and club rentals online or by phone – no waiting and no hassles. After booking, the golfer receives a reservation number, which he or she can use to confirm or cancel at a later date. For the golf course pro shop, the system is equally user friendly, intuitive, and easy to learn. Telenium provides on-site training with your staff and customer service and marketing support 24/7.

#### We maintain the system

The DTB Tee Time Reservation system runs on Telenium's computers, so golf courses don't have to support complex and expensive computers or servers.

#### Configured to your course's specifications

We know that no two golf courses are the same; the DTB Tee Time Reservation system is flexible and can be set up to meet the individual needs of your course. Telenium works with you to determine the best solution for your day-to-day operations.

#### Updates at no extra charge

We update and enhance our products each year at no extra charge. The system requires no software installation, and we maintain and manage the system for you through our servers.

#### Improved customer service

The DTB Tee Time Reservation system handles a high volume of requests, including cancellations, changes, inquiries, and more. It eases your administrative tasks so you, your facility, and staff can remain focused on customer service – the priority for every successful business.

#### Schedule tournaments

The DTB Tee Time Reservation system lets you book and manage golf tournaments. The tournament organizer simply enters an ID and password to start managing the tournament; the DTB system creates an external tee sheet that allows the organizer to set up team groupings, equipment rental requests, cart cards and more.

#### **Create client reports**

The DTB Tee Time Reservation system allows golf courses to view member databases online, and print a variety of reports: no-show, cancellation, etc.

#### Pro Shop training and support

Installation of the DTB Tee Time Reservation system includes hands-on training in your pro shop and online help screens and tutorials to guide you through the system. We also provide helpful suggestions on how to introduce the system to your members and customers.

### The DriveTheBall Tee Time Reservation Advantage

**Your clients are the lifeline to your business.** Attract and retain them by creating a seamless online experience using the DTB Tee Time Reservation system. Your clients will love how easy it is to use and the convenience of being able to book tee times online and by phone, 24 hours a day, seven days a week.

**Your time is money.** The DTB Tee Time Reservation system focuses on the day-to-day juggling of administrative tasks and tee time scheduling, so that you and your staff have time to focus on more important things.

**Save time and money.** Retain and attract new clients. Drive your business with the DriveTheBall Tee Time Reservation system today.

## For further information or a demo, please contact us today!

#### About Telenium

Telenium Inc. is a telecommunications company specializing in the integration of voice and Web technology. Using the delivery of Interactive Voice Response (IVR) Systems, Web Hosting, Data Networking and Digital Cellular Phone Technology, Telenium's experience is unique in the marketplace.

A partner to clients across Canada, Telenium serves a wide range of business sectors and clients, including Ceridian Canada and The Weather Network. Telenium thrives on innovation, creativity, and enthusiasm, to provide our clients with the best state-of-the-art systems and solutions, tailored to their specific requirements.

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